

The Smart Island

Future Internet Forum

23rd November 2009

Kista Science City
Stockholm

Emanuel Delia

Head of Secretariat

Ministry for Infrastructure, Transport and
Communication Malta

6 sq km

Population: 400,000

Languages: Maltese, English

Joined the EU: May 2004

Adopted the Euro: January 2008

Real GDP growth: 2.5%

(forecasted) (-0.9%)

Unemployment Rate 2008: 5.9%

Key economic pillars:

Services

Financial services



Smart Island Strategy

(2008 -2010)

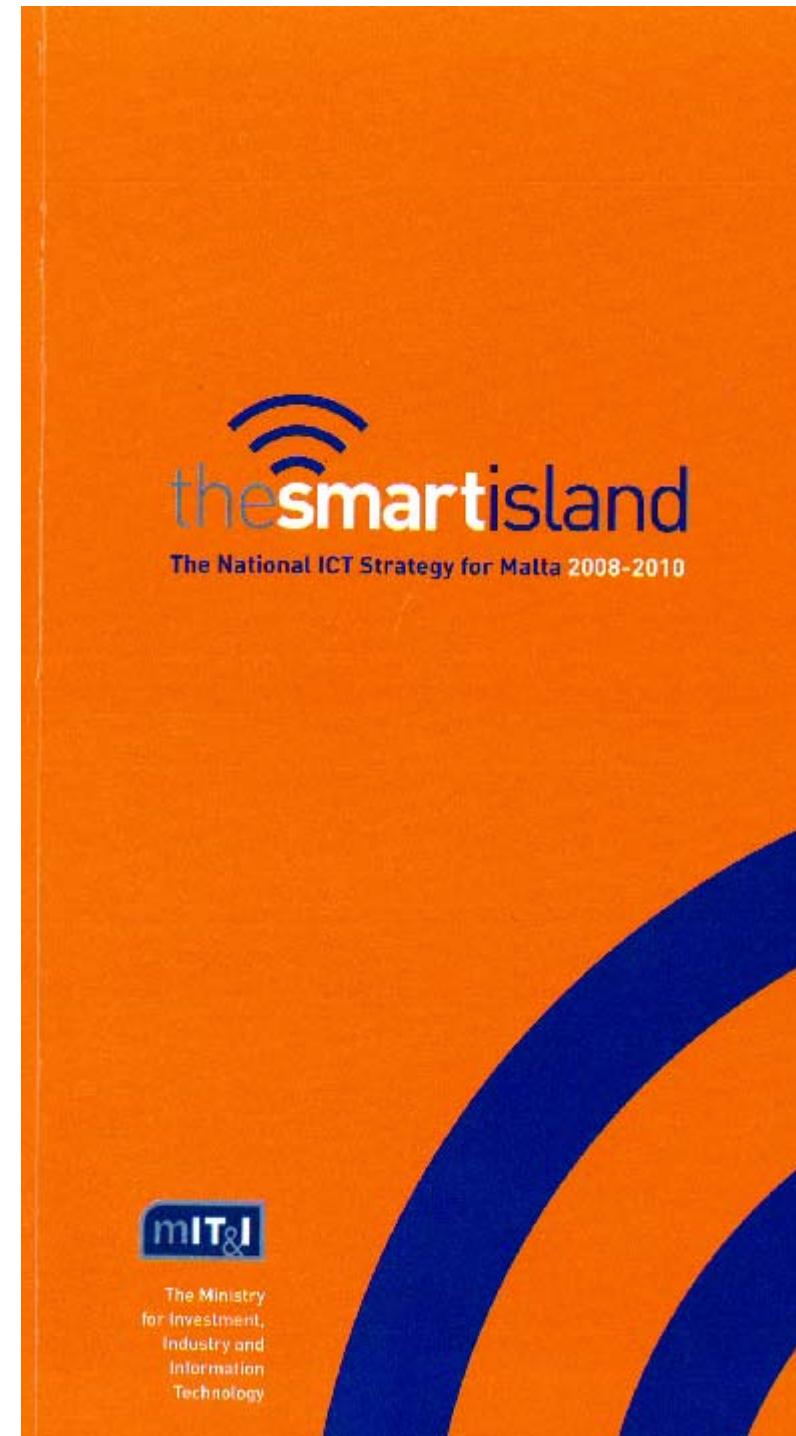
i2010 strategy

Vision 2015

SmartCity

3 Horizontal objectives

Ubiquity of ICT



Strategic Streams

delivering a next-generation ICT environment
connected society that bridges the last and new
developing the potential for a smart workforce
using IST for a better quality of life
re-inventing Government
taking care of e-Business
developing a world-leading ICT Industry

f households have broadband access (2008, Eu

f enterprises have broadband access (2008, Eu

e-Gov availability and sophistication (i2010, 20

the Networked Readiness Index (WEF, 2008-200

the e-readiness index (EIU / IBM, 2008)

The Smart Grid Project

Water System

challenge: In recent years, a complex series of challenges have demanded immediate attention to ensure that Malta is able to deliver affordable, reliable water while securing energy while protecting the environment.



Water Service Corporation provides more than 90% of Malta's drinking water from underground fresh water aquifers. It also generates more than half of its water supply by electrically powered desalination plants.



Enemalta Corporation generates electricity entirely by imported fossil fuel in an isolated system.

oints) that triggered the
tion:

Commercial losses (circa

Water Leakages 18%

pparent Losses 22%

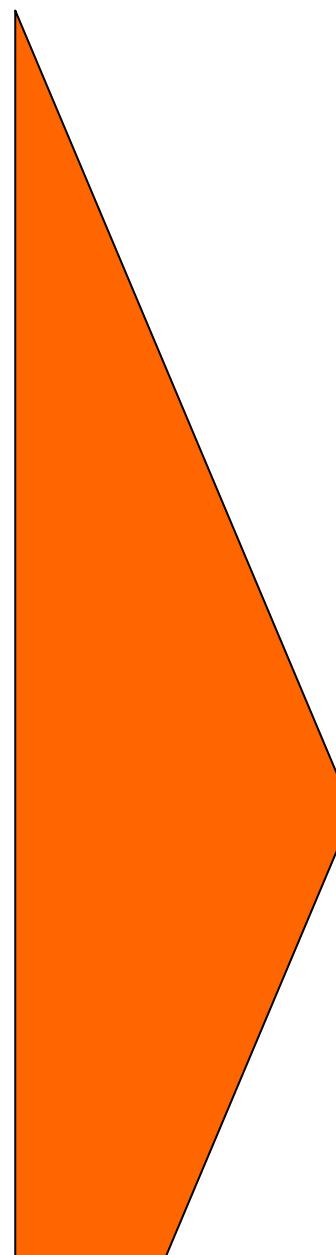
on time Information to make
nal and strategic decisions

nk between Water & Electricity
ions (75% of Desalination
s Electricity, 4% of National
y Consumption)

Environmental Commitments (WSC &
mited with the reduction of

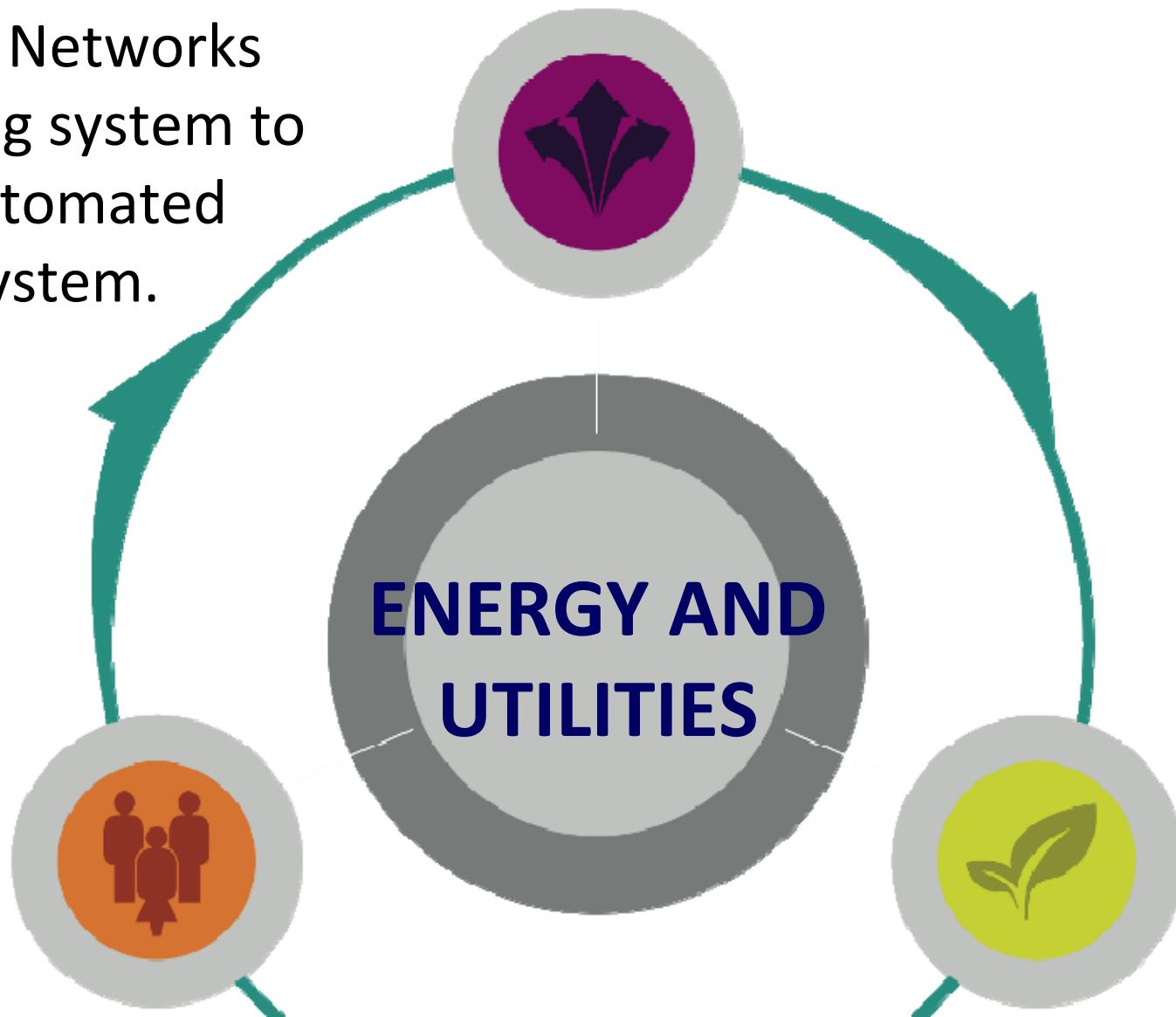
The Strategic Goals pu Corporations:

- Financial Self-Sustai
the
Corporations
- Implement Efficient
- Better balance betw
and Demand
- Reduce Commercial
Losses
- Respectful with the



TRANSFORMATION OF THE NETWORKS

Transforming the Networks
from a rigid analog system to
a dynamic and automated
energy delivery system.





Haifa
Research
Lab



Zurich
Research
Lab



Rome
Software
Lab



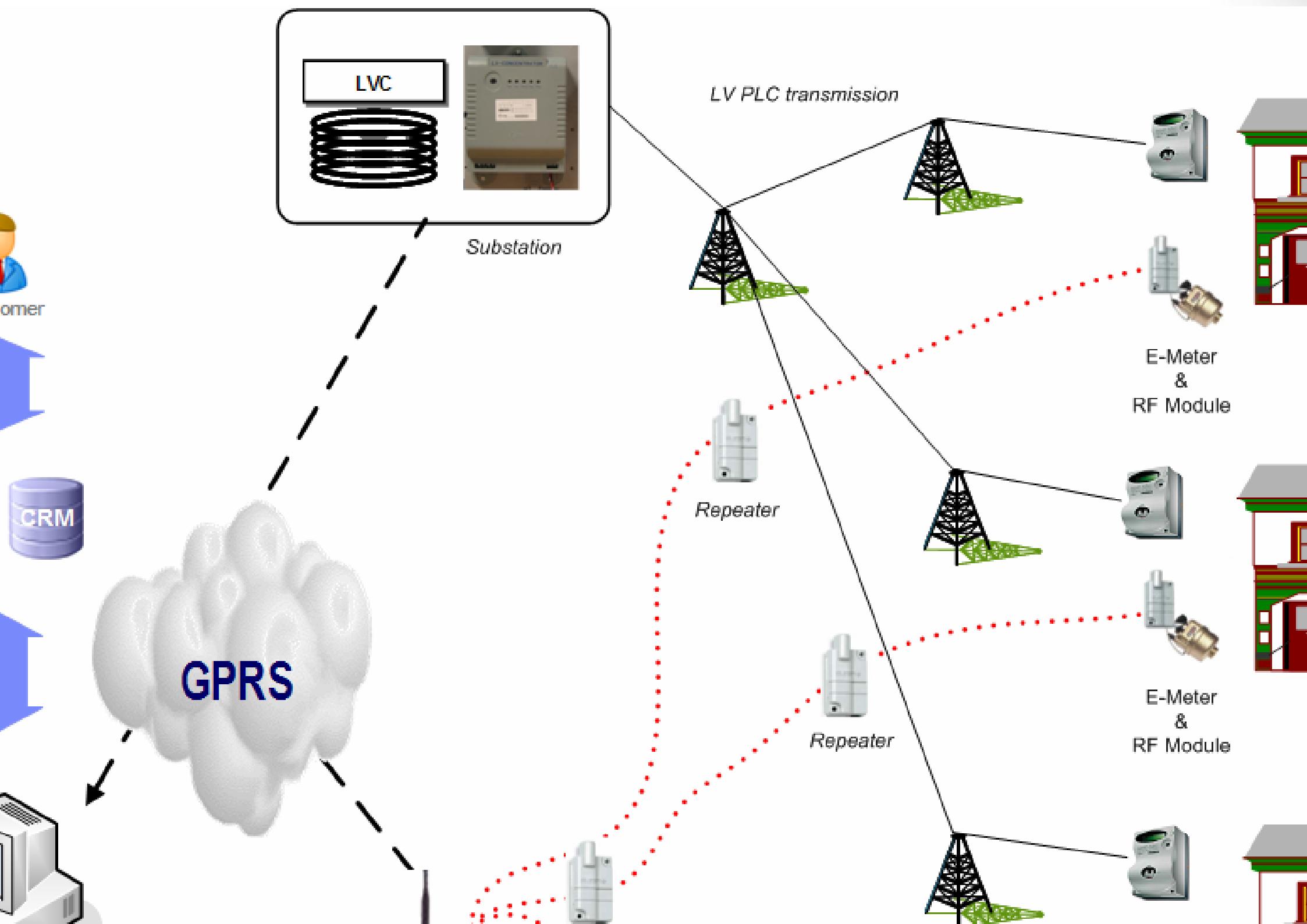
Enel

I ASCOLTA.

o Limited

Communication Solutions





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NG

CUSTOMER MANAGEMENT

CONTACT CENTER

BILLING

FINANCE & ACCOUNTING

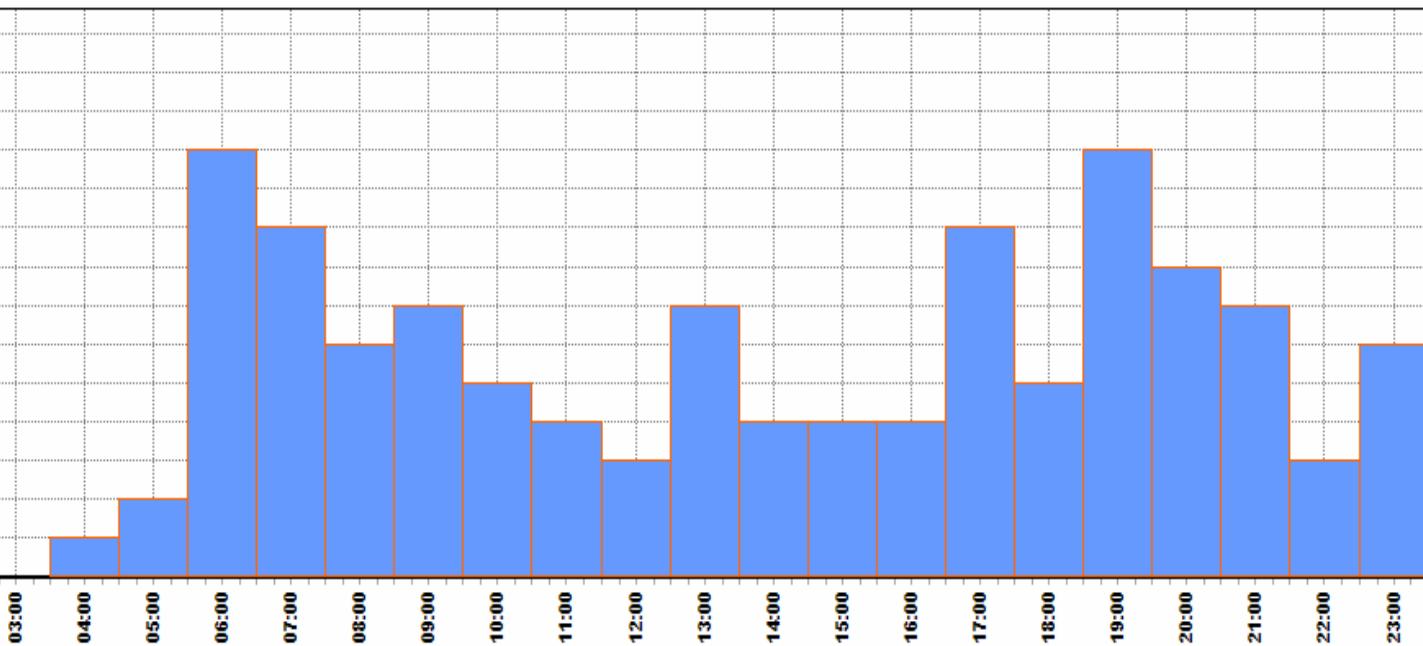
SUPPLY CHAIN OPTIMIZATION

ASSETS MANAGEMENT

AUTOMATIC
METER
MANAGEMENT

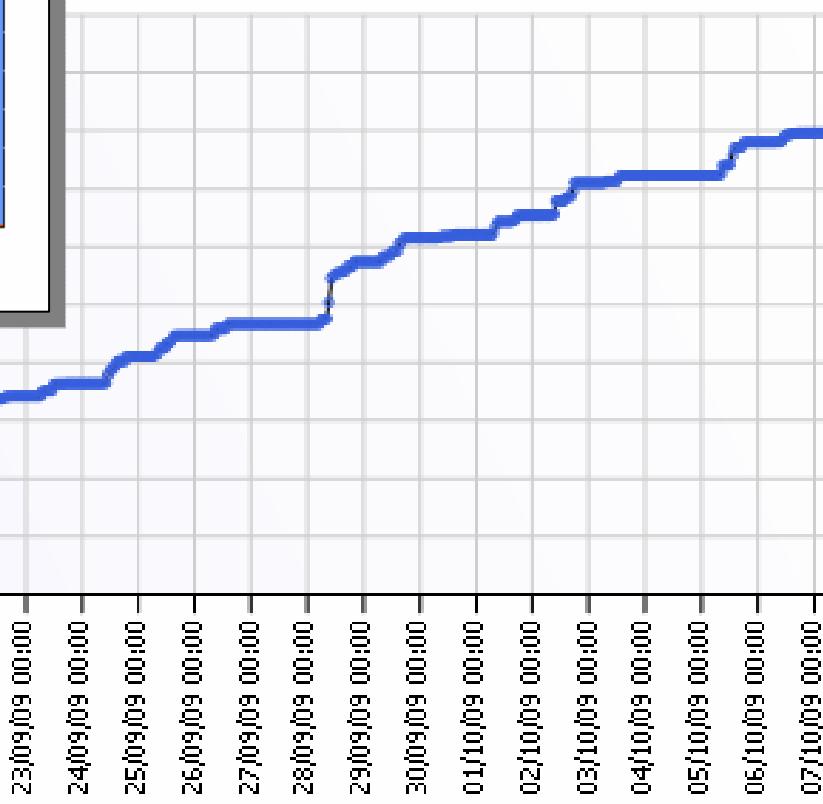
Geographic
Information
System

Consumption (m³) : Day 02/09/2009



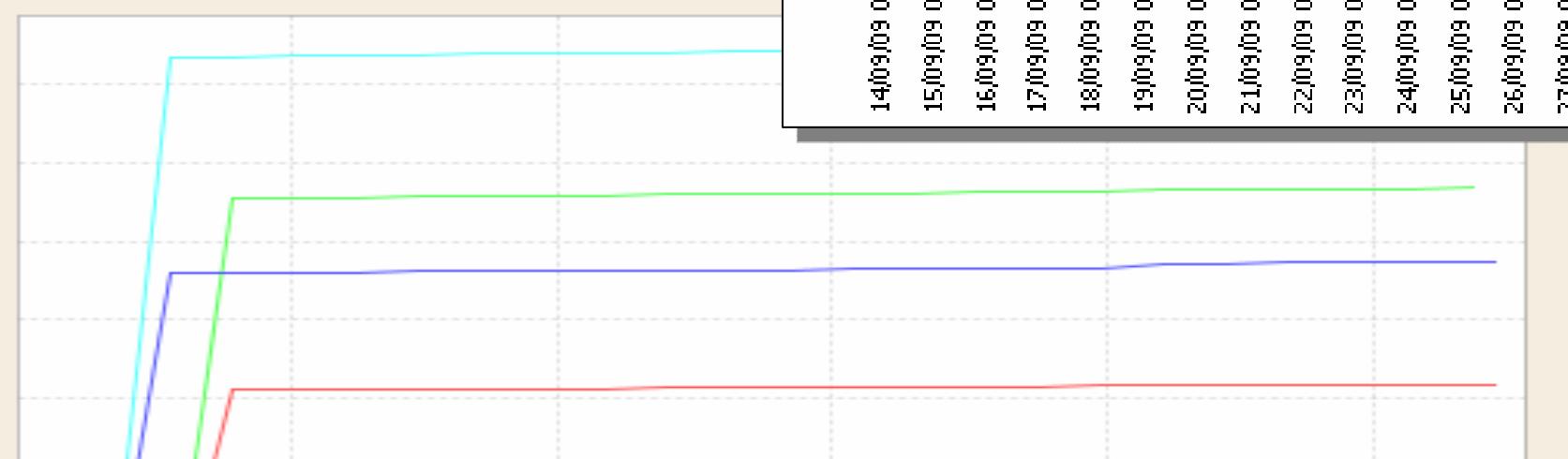
Hourly Water Consumption Graph

Index in m³

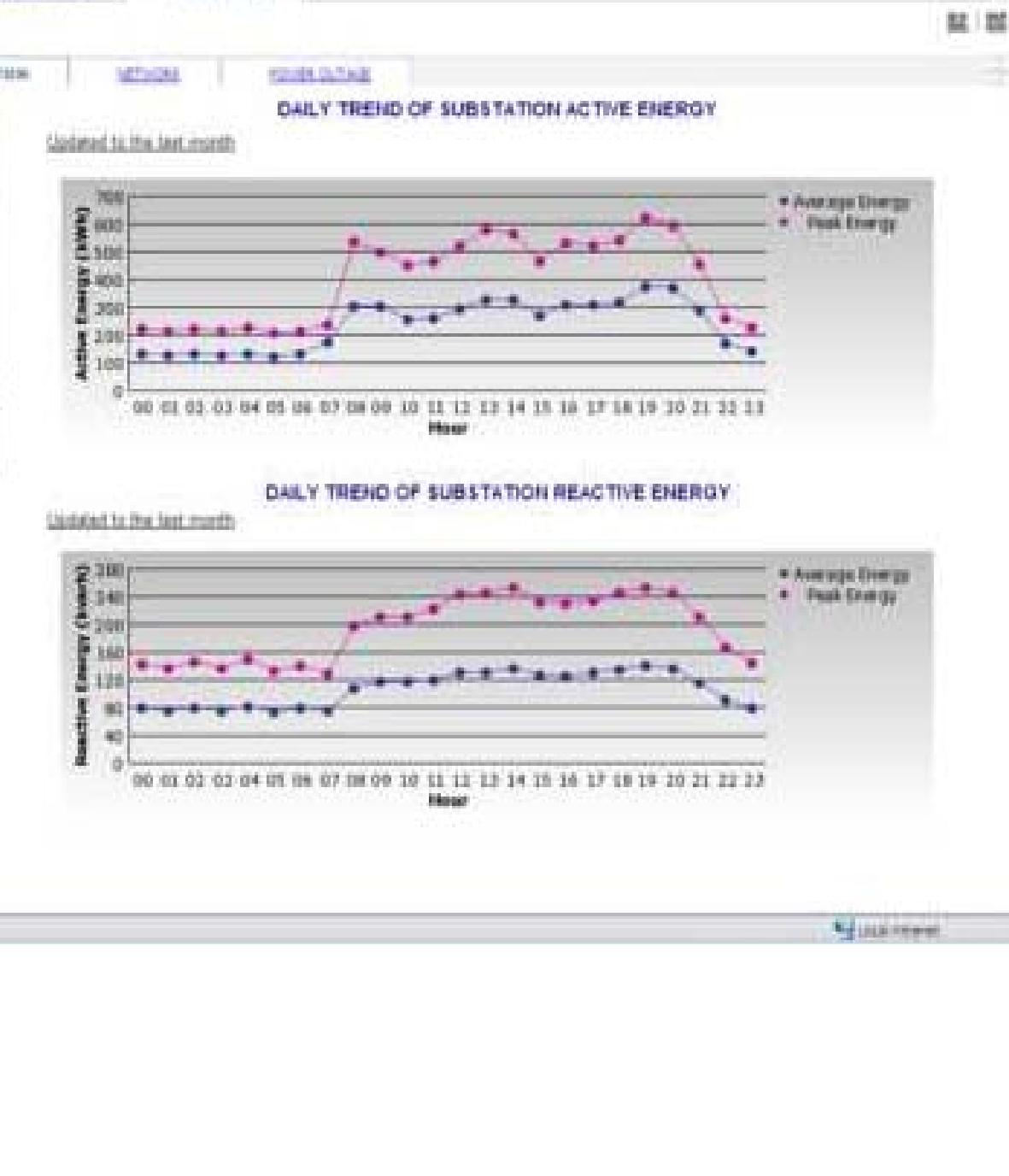


Daily Water Index Graph

Index Graph



Monthly Water Index Graph



- Consumption trends detected at different levels

vering the consumer



Bartolo | Log out

type your search here



position

Account management

Order management

Customer services

Meter services

User preferences

count

contract account

ow:

residential

ication

age detected |

cation is begin

| more info

tariff requested |

see all

KS

voices online

nt online

reading dates

nterrupts

t management

ption overview

Last bills

	Date	Bill Number	Billed Amount	Balance	Status	Days overdue	Interest
	22nd March	231123	200.23€	+180.45€	Open	67	3.1%
	25th April	123456	120.63€	+17.95€	Paid	0	0.0%
	15th May	234543	232.16€	+37.95€	Paid	0	0.0%
	22nd June	1223667	122.56€	+77.89€	Open	23	0.0%
	14th July	34354632	211.89€	+55.55€	Paid	0	0.0%

Bills overview



Electricity Consumption (units) vs bill date



Water Consumption (units) vs bill date

Contract events

Here are your contract events summary for last period.

- You consume more water than the Your carbon footprint has You have two unpaid bills |
- average household
- been 20Kg of CO2

Benefits for the customer

performed on actual
is not on estimated
option optimization
of customer presence for:
act activation / de-activation
r level modification
e tariff structure
r solution of disputes - spot
s on request
ity of billing periods

Benefits for the utility company

- Decreased cost of managing meters
- Demand side management knowledge of load profiles
- Better control of fraud
- Improved time to cash – pre actual bills
- Encourage use of energy during peak hours
- Possibility of controlling the energy/water balance of each transformer substation / substation
- Prioritisation of network inv

SITIVE Research

of Excellence is being set up to act as a point of contact for further research and innovation in the energy and utilities sector and to act upon new rising challenges in the energy and environmental agenda

in need for an integrated solution able to manage, in an efficient and real-time



- 1 energy consumption in buildings (smart meters)
- 2 demand side management programs
- 3 carbon footprint monitoring on a regular basis
- 4 transport management and traffic congestion
- 5 electricity and water metering
- 6 smart grid to manage the connections

Thank you